## **REPORT 2018**

### of the .ch Registry



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Urs Eppenberger Head of Registry, SWITCH (photo SWITCH)

## Customer satisfaction What makes a good registry?

All SWITCH employees can be very proud of After decades of experience as a registry, these results. These values are demonstrated you develop a very good sense for the needs of your customers, the registrars. But is this in customer support, during courses and at sense really accurate? We wanted to find out conferences – anywhere people interact for sure, so we conducted an image and directly. satisfaction survey of the registrars. SWITCH would like to take this occasion to 42 out of 119 registrars completed the sincerely thank the registrars. Our survey. A response rate of 35% is considered partnership is characterised by mutual extremely high for this type of survey. appreciation and trust. The registrars and registry form a strong On a scale of 1 (very unsatisfied) to 5 (very satisfied), the technical and administrative partnership to ensure a secure, stable services received a score of 4, and the internet in Switzerland. registry's customer service even managed a score of 4.5. Competence, fast accessibility and quick resolution of enquiries stood out in particular. And how do the registrars see SWITCH as an organisation? SWITCH is very closely associated with the following attributes: trustworthy, secure, stable, competent, friendly, quality-conscious, cooperative.

# Battling cybercrime

In 2018, we continued our measures to combat cybercrime.

### PHISHING

Phishing remained a problem in 2018. Cybercriminals use both compromised websites as well as domain names employed solely for phishing. The partnership with MELANI as a recognised organisation has come into play. The Cybercrime division of the Zurich Cantonal Police Force is now included as well. This has led to a heavy increase in the number of domain names blocked in accordance with OID Art. 15.

### DRIVE-BY/MALWARE

The use of drive-by and malware has declined since the previous year.

### SWISS CORRESPONDENCE ADDRESSES

The number of requ authorities under C Here, SWITCH work improper registration identity of holders. It should be mention reporting frauduler down immediately.

Website: https://www.switch.ch/saferinternet

The number of requests for Swiss correspondence addresses from Swiss authorities under OID Art. 16 increased slightly.

Here, SWITCH works closely with various bodies to speed up detection of improper registrations with false or stolen identities, and to check the identity of holders.

It should be mentioned that the Zurich Cantonal Police Force has started reporting fraudulent web shops under OID Art. 15.1a so that they are taken down immediately.

# Dealing with cases of suspected abuse

### **REQUESTS FROM RECOGNISED AUTHORITIES**

The two accredited authorities, MELANI and the Zurich Cantonal Police Force (KAPO), submitted 886 requests for immediate blocking (technical/administrative) under OID Art. 15.1.

<b>MINIS</b>	STRA	ΈΑ

At the request of intervening Swiss authorities acting within their areas of responsibility, 5,993 requests were submitted for Swiss correspondence addresses under OID Art. 16.3.

		2018
Requests		886
Unanswered requests	Domain names deleted	885
Answered requests	Domain names reactivated	1

Requests Unanswered re

Answered requ

### SSISTANCE

		2018
		5,993
equests	Domain names deleted	5,511
lests		482

# DNSSEC and security

### **DNSSEC TRAINING**

In April and May 2018, SWITCH-CERT conducted five DNSSEC training sessions together with PowerDNS to promote the use of DNSSEC. Each session consisted of a half-day introduction to DNSSEC and technical training on the PowerDNS server.

The attendees, all of whom were from Switzerland, represented registrars, hosting providers, universities and industry. A total of 84 participants from Zurich, Bern, and Geneva signed up.

### SIWECOS TRAINING

SIWECOS stands for 'Secure Websites and Content Management Systems'. In collaboration with SWICO and CMS Garden, SWITCH conducted two SIWECOS training sessions in December.

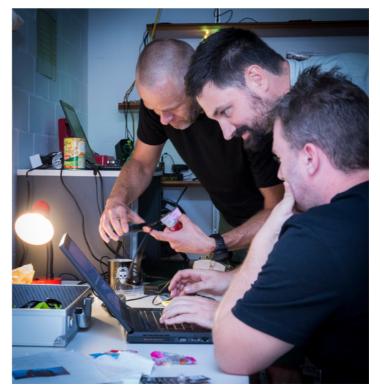
14 attendees from the hosting/ISP sector attended each of the workshops in Bern (5 December 2018) and Zurich (6 December 2018). The attendees learned how to protect unpatched CMS systems against attacks using ModSecurity and CMS Garden rules.

### Website: <u>https://siwecos.de</u>

### SECURITY HACKATHON

SWITCH hosted the Swiss Open Source Security Hackathon from 7 to 9 August. The event was organised in conjunction with the Open Source Security Hackathon hosted by CIRCL in Luxembourg at the same time.

Hackers and researchers from universities, registries and private companies took part in the event.



Participants at the Open Source Security Hackathon 2018 in Zurich

## Security Awareness Days

### SECURITY AWARENESS DAY

On 24 October 2018, SWITCH hosted the first Security Awareness Day in Bern. The purpose of the program is to raise awareness for security-related issues in the SWITCH community while also sharing ideas and encouraging communication and interaction.

A total of 28 representatives from universities and hosting providers/registrars took part.

### SWISS WEB SECURITY DAY

On 18 October 2018, SWITCH organised the second Swiss Web Security Day in collaboration with Swico and SISA. The goal of the meeting was to raise awareness of security issues.

This year's event was held in Bern. There were 80 participants – registrars, web hosts, and representatives from associations, telcos, banks and public bodies.



### WORLD PASSWORD DAY

In collaboration with SISA and as part of World Password Day, SWITCH launched a campaign on 3 May 2018 to raise awareness for the issue of password security.

The website <u>www.stopthinkconnect.ch</u>, which is dedicated to the topic of internet security, received a facelift. Postcards and stickers in five different languages (D, F, I, RM, E) were sent and handed out in Zurich, Winterthur and Bern. Recipients of the stickers and postcards included universities and OFCOM, as well as over 50 registrars.

### Chante ton mot de passe



Postcards and stickers for World Password Day

Community

### SWISS DNSSEC PIONEER AWARD

The Swiss DNSSEC Pioneer Award is given to organisations and individuals that offer outstanding services related to the implementation and promotion of DNSSEC, and thereby make the Swiss internet safer.

The winner of the very first Swiss DNSSEC Pioneer Award was Geneva-based registrar Infomaniak. Infomaniak is the first registrar in Switzerland to sign newly registered domain names with DNSSEC as standard. By making this technical process available at a single click, Infomaniak has shown that it is implementing this technology for the good of its customers and of all Swiss internet users.

The award ceremony took place on 18 October 2018 during Swiss Web Security Day in Bern.



Urs Eppenberger, Head of Registry & Collaboration at SWITCH, presents Rene Luria, CTO of Infomaniak, with the Swiss DNSSEC Pioneer Award

## Registry operations

### SIGNATURE FOR .CH ZONE

The key signing ceremony for the .ch domain took place on 29 October 2018. The various key-holders share the responsibility. Olivier Girard will assume this role for OFCOM.

The 2018 key signing ceremony marked the switch from key algorithm RSA (8) to ECDSA (13). The transition began at the end of 2018 and was completed in January 2019. ECDSA signatures are smaller than RSA signatures while offering the same level of security.

### **ROOT KEY ROLLOVER**

On 11 October 2018, ICANN switched the DNSSEC root key for the first time. We have been working with the operators of DNSSEC-validating resolvers for several months to ensure that the configurations have been updated for the switch. During the rollover, we monitored the situation and would have been able to help the institutions involved in case of problems.

rollover

### **REGISTRY OUTAGE**

On 8 August 2018, the registration system went down for six hours. The reason was a router failure. The details were clarified by OFCOM in the course of its supervisory activities, and the necessary measures were taken.

Information from ICANN: https://www.icann.org/resources/pages/ksk-

## Customer survey

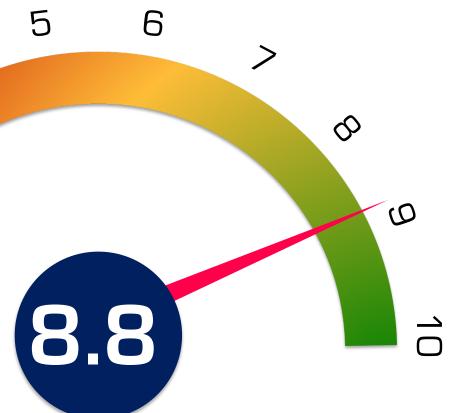
### Registrar satisfaction

In September 2018, SWITCH conducted a customer satisfaction survey among all registrars. 42 of 119 registrars took part in the survey. The results can be considered as representative of a whole.

### SUMMARY

- Among the registrars, SWITCH has a reputation characterised by high trustworthiness, security, stability, friendliness, quality focus, cooperation and competence.
- In a comparison with all major registries worldwide, SWITCH by far offers the best overall service, according to the survey participants.
- Overall, the registrars gave SWITCH a very high average score of 8.8 out of 10 points.





### **GENERAL IMPRESSION OF SWITCH**

Question: Considering everything you know about SWITCH as a registry, what is your overall impression of SWITCH? Scale: 1 = very negative; 10 = very positive

# Hack the Hacker

## The SWITCH Security Awareness Experience

### SECURITY AWARENESS TRAINING

The security awareness training sessions SWITCH-CERT has been offering since August have been very well received.

16 sessions had been booked by the end of 2018. These also included the DENIC (.de registry), which invited two SWITCH-CERT experts to spend two days in Frankfurt.

### **ESCAPE ROOM**

Based on the concept of an escape room, participants are put in a similar game environment in which they have to solve a puzzle as a team.

The gaming experience is integrated into an informative platform. During an introduction as well as a debriefing, participants learn and discuss essential knowledge about security.

Website: <u>https://swit.ch/hack-the-hacker</u>



# Automated DNSSEC Provisioning

During the second half of 2018, the Automated DNSSEC Provisioning project was implemented to further improve the security of .ch and .li domain names. The goal is to increase acceptance and adoption of DNSSEC.

### **HOW IT WORKS**

SWITCH collects special DNS records - the CDS records - of all registered domain names by scanning their name servers daily. CDS records can be generated automatically by current name server software. They tell the higher-level zone (in our case, .ch and .li) which data has to be provided in order to activate, renew or deactivate DNSSEC.

After successfully checking the CDS records that are found and following a three-day waiting period, we apply the changes and notify the appropriate registrar via EPP.

### CDS Status Check

### Status of CDS Publication

Enter a .ch or .li domain name here to check whether the DNSSEC related changes signaled via CDS are valid and will be published.

### Automated DNSSEC Provisioning

With a CDS (Child DS) record, a name server operator can signal to the registry which DS record should be set for a domain name in the .ch or .li zone. Our system checks all registered .ch and .li domain names for the presence of CDS records on a daily basis. This process allows for fully automated DNSSEC bootstrapping, key rollover or removal. To take advantage of this process your DNS software needs to support the publication of CDS records.

Changes signaled via CDS records are accepted and published in the .ch or .li zone if these acceptance criteria are met:

For bootstrapping DNSSEC, the following additional requirements apply

- addresses
- The DNS query is sent over TCP only.

### Activity report – Innovations

• A published CDS record set must not change for three consecutive days. • A published CDS record set must not change for at least three verification runs. • A CDS record set is only accepted if it does not break the chain of trust.

• All authoritative name servers assigned to a domain name in our database are checked on all their IP

• These name servers must respond with a consistent result.

*Website for checking the status* of domain names: https://www.nic.ch/cds

check

rdapConformance": [

"description":

"rel": "alternate", "type": "text\/html",

'objectClassName": "entity",

"objectClassName": "domain",

"ldhName": "switch.ch", "switch name": "switch.ch",

"handle": "switch.ch", "entities": [

> "roles": [ "registrar"

], "vcardArray": [

"version",

}, "text",

"4.0"

"fn",

}, "text", "Gandi SAS"

"kind",

},
"text",
"group"

"vcard",

"title": "Acceptable Use Policy (AUP)",

"This information is subject to an Acceptable Use Policy."

"href": "https:///www.nic.ch//terms//aup//"

"rdap\_level\_0"

"links": [

notices": [

# RDAP

### Replacement for the WHOIS server

SWITCH developed an RDAP server and put it into operation during the fourth quarter.

RDAP stands for Registration Data Access Protocol, which is the successor to the very old Whois protocol. Unlike a Whois server, which allows for fully anonymous and unencrypted access, an RDAP server makes it possible to create individual users who can be assigned different privileges.

The RDAP server can be used to provide authorities recognised by OFCOM in the fight against cybercrime a way to securely access the registry database.

When querying the registration data of a domain name, anonymous users will only see a few technical details, but no information about the holder.

Website: https://www.nic.ch/whois/rdap

### rl: (3) Port number ended with ' '

"rdapConformance":["rdap\_level\_0"],"notices":[{"title "Acceptable Use Policy (AUP)", "description": ["This formation is subject to an Acceptable Use Policy."] inks":[{"rel":"alternate","type":"text/html","href": ittps://www.nic.ch/terms/aup/"}]}],"objectClassName": domain","ldhName":"switch.ch","switch name":"switch.ch "handle":"switch.ch","entities":[{"objectClassName" entity","roles":["registrar"],"vcardArrav":["vcard". "version",{},"text","4.0"],["fn",{},"text","Gandi SAS ,["kind",{},"text","group"]]]}],"status":["active"] events":[],"secureDNS":{"delegationSigned":true},"nam servers":[{"ldhName":"ns2.switch.ch","objectClassName "nameserver", "ipAddresses": { "v4": "130.59.31.29", "v6" "2001:620:0:ff::2f"}}, {"ldhName":"nsa-p.dnsnode.net" objectClassName":"nameserver","ipAddresses":{}},{"ld} ame":"scsnms.switch.ch","objectClassName":"nameserver "ipAddresses":{"v4":"130.59.31.26"."v6":"2001:620:0

# Captcha

### **CAPTCHA FOR WHOIS QUERIES**

To query the Whois database, SWITCH offers the public two different options:

- encrypted, web-based access in four languages via <u>https://whois.nic.ch</u>, •
- using the Whois protocol via TCP connection to whois.nic.ch, port 43 (in compliance with RFC 3912).

A particularly high number of automated queries that are made using the Whois protocol are blocked by SWITCH in accordance with OID. In rare cases, this can also cause legitimate individual user queries to be blocked. Blocking of IP addresses had affected both access methods in the past.

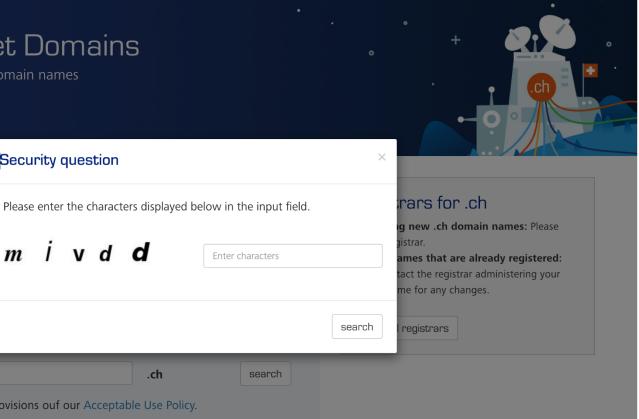
In October we began using Captcha to verify web-based Whois queries. This type of access is always available, even if the user's IP address is blocked from access via port 43.

### **SWITCH Internet Domains**

Welcome to the registry for .ch domain names

### Security question SWITCH acts as the official registry un (OFCOM), handling the administration Internet is secure and stable. More in mivdd Domain Name Search Here you can search for domain with other endings, please use the Examples: switch.ch - admin.ch

The Whois service is subject to the provisions ouf our Acceptable Use Policy.



## ISMS Surveillance Audit

An annual audit is performed to verify ISMS certification in accordance with ISO 27001. In 2018, the audit was conducted in the form of a one-day Surveillance Audit in Lausanne. The two data centres used by the Registry were inspected during the audit. Specific topics were also examined more closely, such as raising security awareness among all SWITCH employees.

The results from the audit are documented in an audit report: No deficiencies were identified.

A few recommendations for improvements were made. For example, we could close off the racks containing our servers, even though they are already in a securely locked data centre. It would also help to distinguish between 'data' and 'information' in our terminology.



F 43 S

### ÜBERWACHUNGSAUDITBERICHT NR. 410085 ISO 27001

von Samstag, 8. September 2018

Unternehmen:

SWITCH



Redesign

### of the registrar portal

The website for recognised registrars, registrar.nic.ch, received a facelift. It now has the same look as www.switch.ch and www.nic.ch.

On the start page, registrars will find an overview of their credit as well as upcoming subscription renewals due for payment. They can download VATcompliant documents as well as view statistics about their current domain portfolios.

### **SWITCH**

Internet Domains - Registrarbereich

### Willkommen im Registrarbereich

Aktueller Kontostand:

### Laufender Monat: Februar 2019

Beschreibung/Transaktionen	Anzahl	Betrag CHF
Saldo per 01.02.2019		-140′985.72
Gutschriften		0.00
Akontozahlungen	1	180'000.00
Neuregistrierungen		0.00
Abo-Erneuerungen		0.00
Saldo		39'014.28

### Zukünftige Abo-Erneuerungen

Februar 2019	73′080.00
März 2019	79′747.20
April 2019	67′089.60
Mai 2019	69′412.80

### Belege herunterladen

Abrechnung (PDF):

Transaktionen (CSV):

DE 🗸 🔹 💄 Abmelden

39'014.28

2018-10	•	Download
2018-10	•	Download

### Registrarbereich

Domain-Namen: Liste

Domain-Namen: Statistik

Benutzerkonto

Passwort ändern

Kontakt und Info

### EPP-Status

EPP-Status anzeigen

## Domain name inventory Developments 2018

**DEVELOPMENT OF .CH** 

The inventory of .ch domain names increased by a good 70,000 within a year.

### **DEVELOPMENT OF .LI**

	2017	2018
New registrations	283,576	274,720
Deletions	215,730	227,969
Reactivations*	21,017	23,031
Domain inventory as at 31/12	2,123,372	2,193,164

	2017	2018
New registrations	7,982	8,812
Deletions	9,200	8,412
Reactivations *	339	484
Domain inventory as at 31/12	62,587	63,473

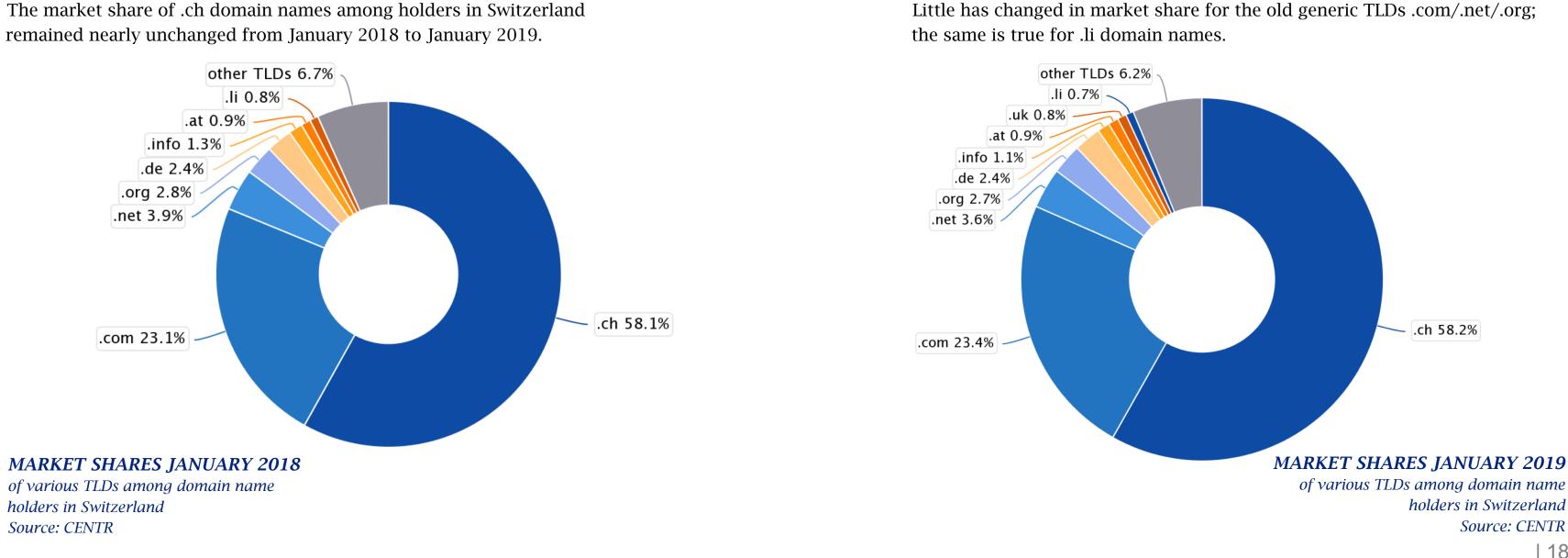
### DOMAIN NAME INVENTORY

Development of the domain name inventory for .ch and .li \* Deleted domain names which were reactivated by the registrar within the 40-day transition period

The inventory of .li domain names increased by almost 1,000 within a year.

## Market share

### of .ch and .li among Swiss domain name holders



18

Little has changed in market share for the old generic TLDs .com/.net/.org;

## DNSSEC developments

### Number of signed domain names

The number of .ch domain names signed with DNSSEC (64,924) in 2018	70'000	
continued to increase in comparison to 2017 (39,581). This is equivalent to	65'000 -	
3.0% of all .ch domain names.	60'000	
	55'000 -	
The pronounced increase toward the end of the year is due to the fact that	50'000 -	
additional registrars and hosting providers have greatly simplified and automated the activation of DNSSEC.	45'000	
	40'000 -	
The introduction of 'Automated DNSSEC Provisioning' (RFC 8078) has also	35'000 -	
made the activation of DNSSEC easier for hosting providers that do not also	30'000 -	
function as registrars. The effects of this will only be felt in 2019.	25'000	
	20'000	
	15'000 -	
	10'000 -	
	5000 -	
	0 -	
		2011 20



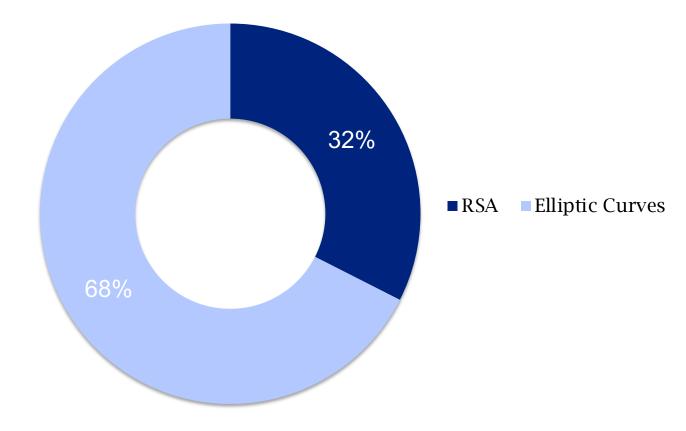
### **DNSSEC**

Number of .ch domain names signed with DNSSEC

## DNSSEC developments

### Distribution of DS algorithms

Almost 70% of the .ch domain names protected with DNSSEC use modern ECDSA signatures (Elliptic Curve). The percentage remained unchanged since last year. 30% use traditional RSA signatures.



DNSSEC algorithm	Number	Percentage
5 – RSASHA1	215	0.33%
7 – RSASHA1-NSEC3-SHA1	11,325	17.34 %
8 - RSASHA256	9,453	14.47 %
10 – RSASHA512	46	0.07 %
13 - ECDSAP256SHA256	44,256	67.77 %
14 - ECDSAP384SHA384	9	0.01%
15 - ED25519	1	0.00%
16 - ED448	1	0.00%

*Percentage of DNSSEC algorithms* 

### DNSSEC signatures used

## Dispute resolution

Since 2004, SWITCH has been using the dispute resolution service of WIPO (World Intellectual Property Organization). WIPO operates a dispute resolution service accredited by ICANN for over 70 other registries.

In 2018, the experts passed down decisions on 11 .ch domain names. The expert decision is the final step in the process. A somewhat smaller number of cases are closed, for example, during arbitration or because proceedings are abandoned.

WIPO decisions	2017	2018
Transfer to applicant	8	10
Complaint rejected	4	1
Number of proceedings	12	11

Transfer to app

Complaint reject

	Domain names
olicant	ipms.ch dpamicrophones.ch hidrofugal.ch comfortinn.ch belcando.ch splenda.ch splenda.schweiz.ch myaudi.ch misterauto.ch mydhl.ch
cted	piscinebuhler.ch

### **DISPUTE RESOLUTION** WIPO decisions, as of February 2019

## Registrar developments

With the announcement of domain name migration from SWITCH to the registrars, the number of registrars leapt from 83 to 100 in 2015. More hosting and email providers wanted to become registrars so that they could manage their customers' domains themselves in the future.

This trend slowed a little, and SWITCH had 104 active registrars by the end of 2016. There were only three additional registrars in 2017.

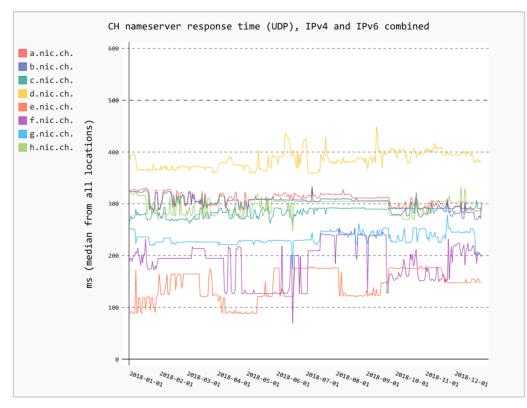
In 2018, considerably more registrars than expected were added; by the end of the year we recorded 122 registrars.



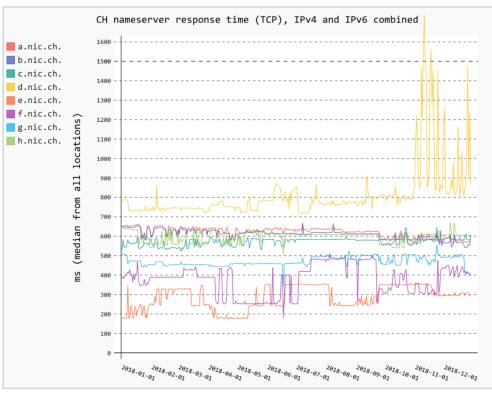
# Performance

### of the name servers

In terms of DNS performance measurement, SWITCH relies on the response time requirements for DNS queries stipulated by the ICANN Agreement: Queries in the CH zone must be answered by at least one logical name server within 500 ms (UDP) or 1500 ms (TCP).



https://atlas.ripe.net/dnsmon/group/ch. ANYCAST e.nic.ch, f.nic.ch, g.nic.ch



**TCP RESPONSE TIMES** 

In 2018, this requirement was met in each instance. The measurements were carried out by RIPE and are available to the public at

UNICAST a.nic.ch (CH), b.nic.ch (CH), c.nic.ch (USA), d.nic.ch (BR), h.nic.ch (CH)

Combined response times of IPv4 and IPv6

Cybercrime

### QUANTITATIVE

In the reporting year, we captured and processed the following cases:

# phishing cases # malware cases Reports received 1,420 1,478 Suspicion confirmed 379 1,068 Number of blocked domain 89 881 names Reason for lifting block: - statutory period expired 4 0 - lifted after block 52 7 - in process at reporting day 65 885 Revoked domain names 21 868

### NUMBER OF MALWARE AND PHISHING CASES 2018

quantitative view

QUALITATIVE The time spent on cases was:

Duration of the pursuant to OID blocking time 30

Response time notification

Time until remov notifying the hol

	Duration	
block ) Art. 15. 1, 2, 3 max. O days (720 hours)	Min. time Average Max. time	1.75 h 86.51 h 156.83 h
from SWITCH following	Average	12.44 h
val of threat after Iders	Average	33.03 h

NUMBER OF MALWARE AND PHISHING CASES 2018 *qualitative view* 

## Economic indicators

The Foundation Council session on 13 June 2019 will pass the SWITCH foundation's 2018 Annual Report, along with the balance sheet and income statement. Dispatch and publication will be on 14 June 2019.

No figures will be published at this point. Instead, interested parties will be referred to the comprehensive documents of the 2018 SWITCH Annual Report.

# *Orientation and goals 2019*

### FOCUS ON TOP 1000 .CH DOMAIN NAMES

The measures taken by SWITCH so far have been aimed primarily at all registrars and all holders. In 2019, we will instead be focussing on the top 1000 .ch domain names. These are the most frequently used web, email or infrastructure domains. This is also where the security settings are most effective.

The operators of these domain names must be aware of their responsibility. Together with our partner Hardenize.com, we are visualising the technical security parameters for web and email for these most frequently used domain names in order to raise awareness for the importance of a secure, stable internet in Switzerland. Over the course of the year, we will be expanding the security parameters to include a name server test. As of end of 2019, interested parties can use Registry Lock to protect their domain names against unintentional changes.

A measurement of the top 500 global domain names will serve as our benchmark, and our goal is for the top 1000 .ch domain names to approach these values by the end of 2019. That alone would be a huge accomplishment.

### SECURITY AWARENESS MEASURES

The 'Hack the Hacker' escape room was an attempt to add a game element to training. Employees at all levels at SWITCH, the German registry DENIC, as well as many different people from industry, research, and teaching, they all learned a lot about their behaviour and internet security while having plenty of fun in the process. Using a mobile version of the escape room, other groups in Switzerland will get to take this highly informative course.

At the same time, we want to use the media as a multiplier for this topic by using 'SWITCH Experts' – a forum that allows trade journalists to listen to short SWITCH presentations and to ask questions. We expect that the media will cover the topic with a high level of professionalism.

SWITCH will also continue to work together with the trade associations at the same level of intensity, and take part in various awareness-raising activities.

## Orientation and goals 2019 2/2

### **BATTLING CYBERCRIME**

In 2018, SWITCH began working more closely with law enforcement authorities. The large number of fraudulent web shops blocked by SWITCH shows how real the danger is for internet users and that security precautions are crucial.

However, such precautions require a great deal of human resources from the authorities and from SWITCH. We can therefore expect fraudulent activity to move away from .ch domains if we join forces to consistently take down fraudulent web shops. By the end of 2018, however, there was no steady trend moving in this direction.

In 2019, we hope to see a change here with the Zurich Cantonal Police Force now categorising fraudulent web shops as phishing websites. Under the Federation's Ordinance on Internet Domains (OID), SWITCH has the possibility to immediately remove fraudulent web shops from the internet.

cybercrime:

To guard against fraudulent web shops, the .dk registry requires domain name holders from Denmark to verify their identity with their national electronic ID. Suspicious registrations from foreign holders are subject to the principle of 'deferred delegation'. These domain names can only be used once the owner has provided legitimate identity verification.

Because Switzerland does not have a universal electronic identity verification system, this measure is currently unfeasible for .ch domains. However, it is worth examining the possibility of requiring holders to provide identification in cases of suspicious registrations before they can use the domain name.

legal basis.

Denmark's registry for .dk domains has implemented two measures to fight

The first step will be to discuss the topic with experts during the 'Domain pulse' conference in Bern. Implementation will also require a corresponding

## Planned innovations 2019

### **REGISTRY LOCK**

In a workshop with the registrars in late 2017, we presented a range of options, including a Registry Lock, which would prevent changes to domain names on the registry end. This would mean that holders would not be able to change the parameters via the registrar's web interface, but nor would hackers have any means of changing the domain name via the registrar. Changes would have to be authorised through an additional procedure with the registry.

Registrars have not generally offered this feature in the past. It makes sense for domain names belonging to particularly important websites. It also makes sense for domain names that are used for larger, infrastructure-related segments of the internet, i.e. those typically used for name servers or mail servers.

In consultation with the registrars, we will develop a pragmatic process for implementing the Registry Lock. With this, SWITCH is further consolidating the foundation of internet security in Switzerland.

### **TESTING NAME SERVER CONFIGURATIONS**

SWITCH assigns domain names, regardless of whether the domain name is merely reserved or whether it can actually be used via registered name servers. The configuration of name servers is up to the registrars or hosting providers. The DNS is very stable and will even work with a sub-optimal configuration.

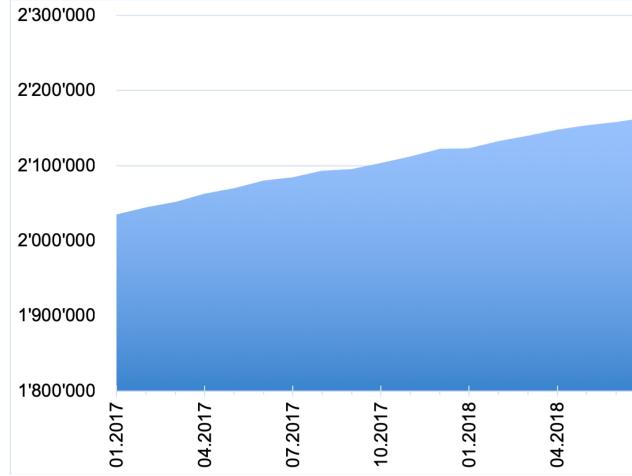
Using DNSSEC increases susceptibility to errors, on the one hand, while reducing the tolerance to incorrect configurations, on the other hand. The concept of distributed servers results in a delayed detection of the error in the first place, or it may only occur in certain locations in the network.

We will be setting up a test infrastructure that will allow us to let name server operators know about the quality of their configurations. The processes, frequency of tests, and persons to be notified will still need to be determined in the course of the project. We believe this is a prerequisite for the widespread adoption of DNSSEC.

# Growth forecast 2019

### .ch domain names

SWITCH is forecasting growth of 3% for 2019. This represents an average increase of around 3,000 domain names per month.



*GROWTH FORECAST* .ch domain name inventory 2019

07.2018	10.2018	01.2019	04.2019	07.2019	10.2019	01.2020

## SW/ITCH

## Working for a better digital world





SWITCH Werdstrasse 2 P.O. Box CH-8021 Zurich

Phone +41 44 268 15 15 www.switch.ch info@switch.ch